

Pittsfield Township

Department of Public Safety

Police, Fire, Dispatch & Support Services



January 2018



Public Safety Personnel

2017

Position	Actual	Authorized
Police Officer	38	40
Fire Fighter	26	26
Dispatch/Records	9	9
Administrative, Support & Part-Time	7	7
Volunteer (not counted in actual total)	1	n/a
Total	81	82



Calls for Service

Police & Fire

Department	2013	2014	2015	2016	2017
Police	15,660	16,204	14,944	16,411	17,491
Fire	2,770	2,815	2,706	2,713	3,021
Total	18,430	19,019	17,650	19,124	20,512





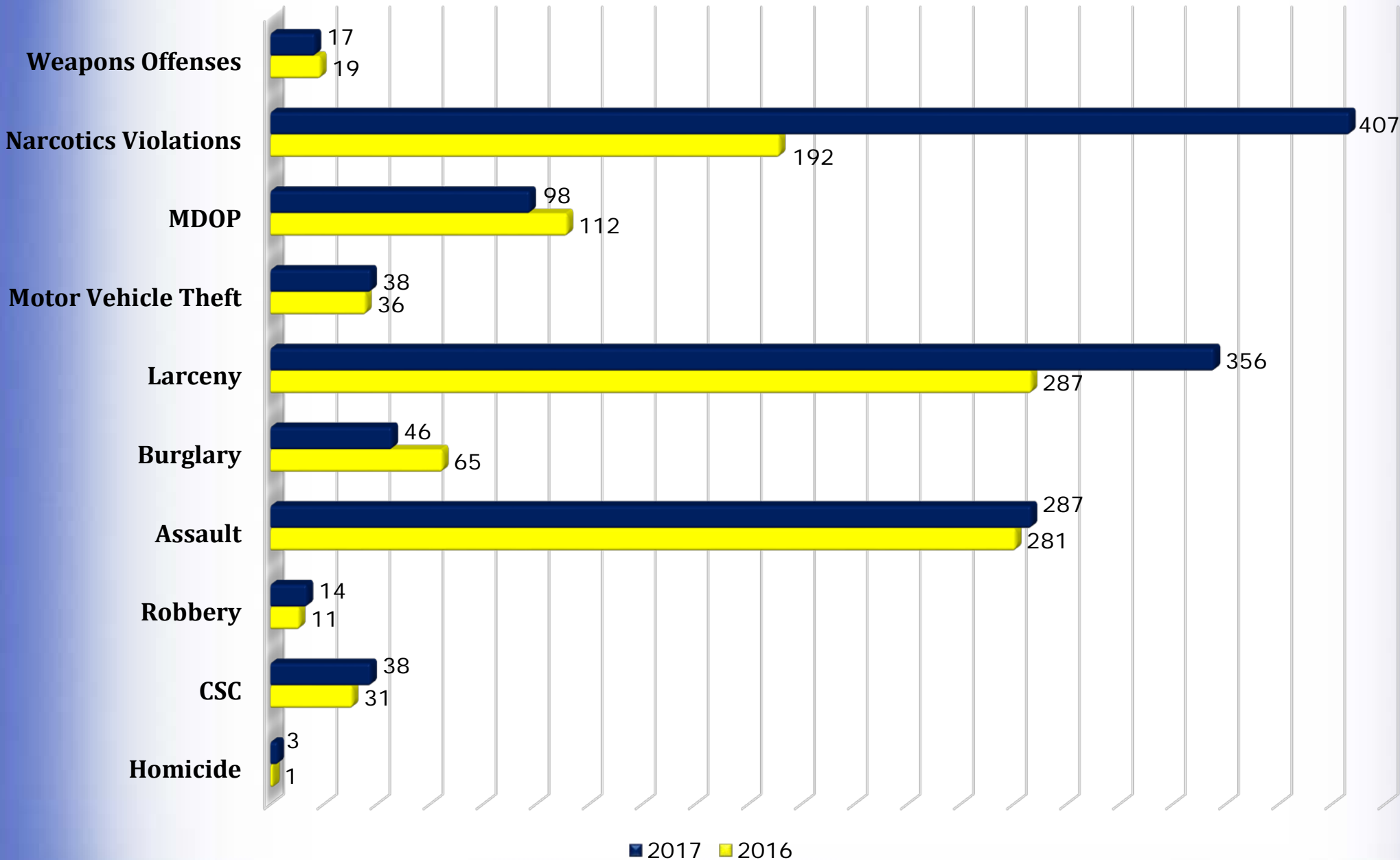
Major Crimes

2016 & 2017

File Class	Description	2016	2017	% Change
0900	Homicide/Non-Negligent Manslaughter	1	3	+200%
1100	Criminal Sexual Conduct (CSC)	31	38	+22.58%
1200	Robbery	11	14	+27.27%
1300	Assault	281	287	+2.14%
2200	Burglary/Home Invasion	65	46	-29.23%
2300	Larceny	287	356	+24.04%
2400	Motor Vehicle Theft	36	38	+5.56%
2900	Damage to Property	112	98	-12.5%
3500	Narcotics Violations	192	407	+111.98%
5200	Weapons Offenses	19	17	-10.53%



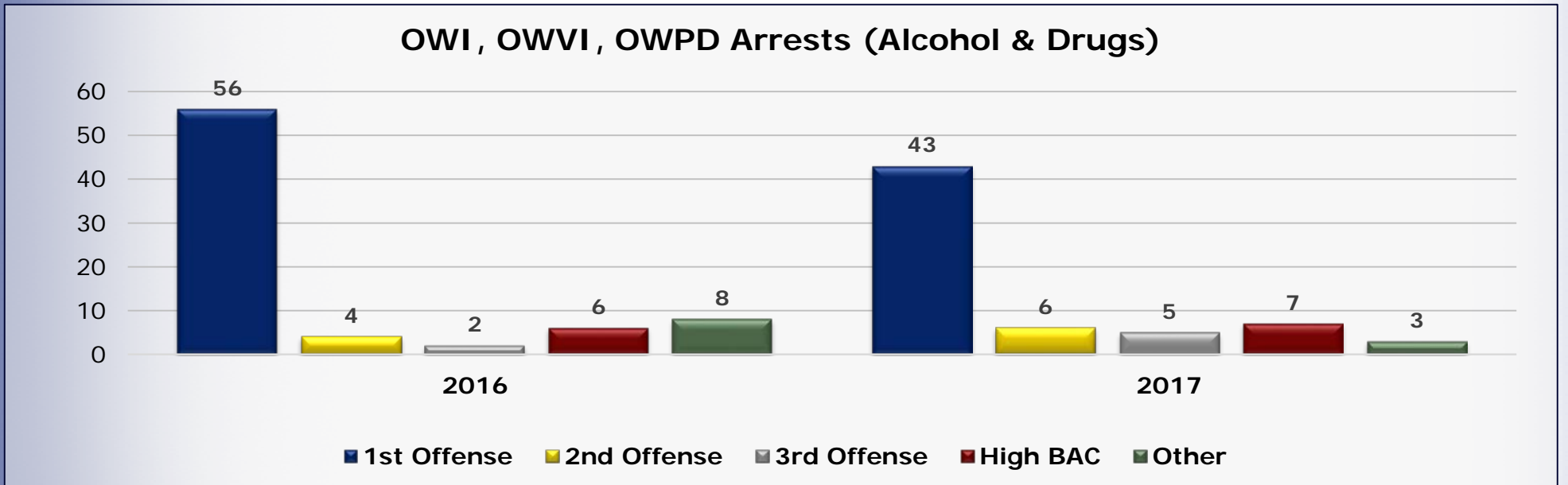
Major Crimes 2016 & 2017





Operating Under Influence of Alcohol & Drugs

ARRESTS	2016	2017
Alcohol	76	64
Drugs	9	17
Total	85	81



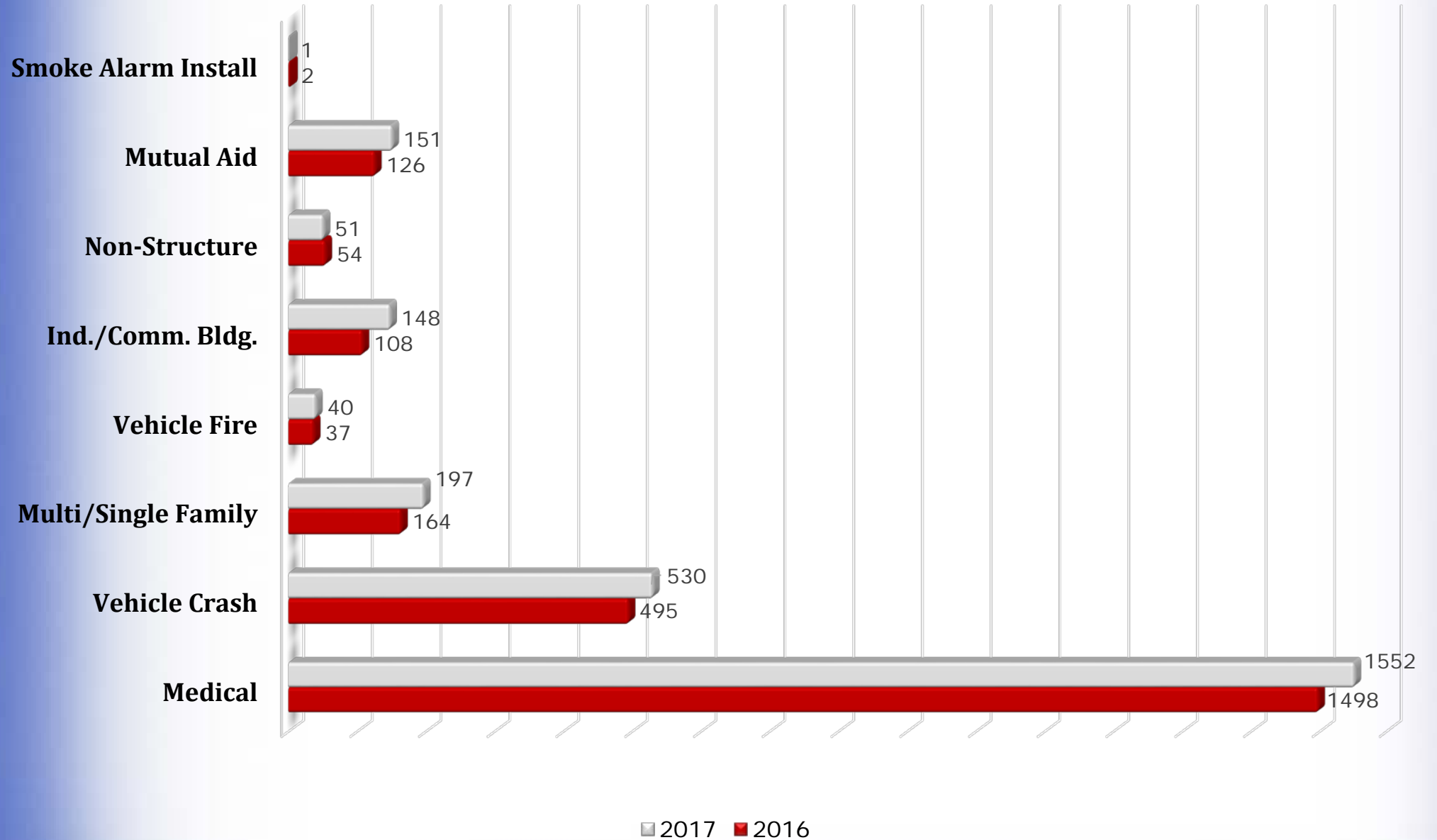


Major Fire Calls 2016 & 2017

Description	2016	2017	% Change
Medical	1,498	1,552	+3.60%
Vehicle Crash	495	530	+7.07%
Multi/Single Family Fire	164	197	+20.12%
Vehicle Fire	37	40	+8.11%
Industrial/Commercial Bldg. Fire	108	148	+37.04%
Non-Structure Fire	54	51	-5.56%
Mutual Aid	126	151	+19.84%
Smoke Alarm Installation	2	1	-50%



Major Fire Incidents 2016 & 2017





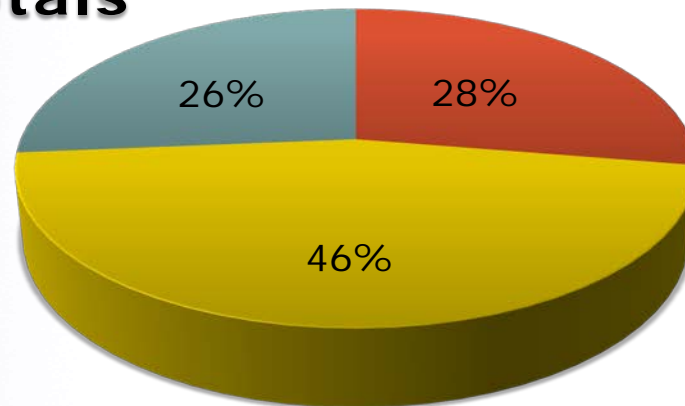
Fire Incident Summary

2017 – By Type & Station

	MEDICAL	MULTI-FAMILY	SINGLE FAMILY	P.I.C.	VEHICLE FIRES	INDUST.	COMM.	OTHER STRUCT.	NON STRUCT.	MUTUAL AID	MISC.	SMOKE ALARMS INSTALLED
STATION 1	320	12	36	257	14	0	19	4	30	46	96	0
STATION 2	819	76	26	190	15	2	55	1	10	55	142	0
STATION 3	413	18	29	83	11	9	63	0	11	50	108	1
TOTALS	1,552	106	91	530	40	11	137	5	51	151	346	1

Station Totals

- Station 1
- Station 2
- Station 3



STATION #	INCIDENTS
Station 1	834
Station 2	1,391
Station 3	796
TOTAL	3,021



Public Security Camera System

Pittsfield Township has six public locations with cameras installed. Aside from testing/training, the data was accessed in 2017 for the following:

- Missing Person (September) – vehicle located at Lillie Park

Township Camera Locations

Hickory Woods Park

Lillie Park South

Montibeller Park

Wall Park

Rain Garden

Marsh View Meadows Park





False Alarm Appeals 2017

The Pittsfield Township Department of Public Safety regularly responds to alarms that are deemed to be false. On occasion, individuals or businesses, who have incurred fees as a result of these false alarms, ask that their fees be waived because they feel they are not culpable. In 2017, there were ZERO False Alarm Appeals.

Appeal History

Date	Amount	Disposition	New Amount
2/12/2015	\$1,500	Granted (reduced)	\$650
11/20/2015	\$400	Granted (reduced)	\$150
3/12/2014	\$200	Granted	\$0
3/26/2014	\$100	Granted	\$0
5/19/2014	\$200	Granted	\$0



Regionalization of Dispatch Services



- Following positive feedback from Pittsfield Township residents in the summer of 2017, dispatch services were regionalized.
- Pittsfield Township dispatchers were all offered employment opportunities with either HVA or Metro Dispatch.
- Fire dispatch services are now provided by Huron Valley Ambulance (implemented October 30, 2017).
- Police dispatch services have moved to Washtenaw County's Metro Dispatch unit (implemented January 2, 2018).
- The Pittsfield Department of Public Safety will continue to accept non-emergency calls at the front desk, Monday through Friday from 8 AM to 8 PM.



New Reporting Procedure

Dispatched Calls - Fire



- Fire incident information is no longer available through the departmental Computer Aided Dispatch (CAD) system.
- HVA now provides a monthly report of fire incidents dispatched.
- Incident details include:
 - Date and time of the call
 - Location
 - Response Code
 - Brief description of the call
 - Breakdown of the unit/personnel response times
 - Non-billable call summaries
- Fire data reports provided by HVA will be given to the Board of Trustees on a monthly basis.



Fire Department Dispatched Calls Summaries



November 2017

CALL TYPE	TOTAL
CANCELLED WHILE TAKING CALL	0
COMMERCIAL FIRE ALARM	13
DEBRIS OR TREE IN ROADWAY	0
FIRE/HAZMAT/ALL CALL INCIDENT	6
FIRE/ALARM/HAZMAT/MED INCIDENT	9
FIRE/MEDICAL/RESCUE INCIDENT	199
MUTUAL AID REQ / STATION COVER	0
MEDICAL CRITICAL PT INCIDENT	0
MVA - UNKNOWN INJURIES	0
ACCIDENT (PIN IN)	4
SEND PD ONLY	0
STRUCTURE FIRE (AMA)	7
WATER RESCUE	0
MABAS/BOX ALARMS	0
TRASH / DUMPSTER	0
TEST CALL ONLY	0
ANY VEHICLE FIRE	3
TOTALS	241
Avg Call Handling Time: (Initial call to dispatch)	0:00:27
Avg Response Time: (Dispatched to "on scene")	0:06:13
Avg Response Time: Medical Calls	0:06:27

December 2017

CALL TYPE	TOTAL
CANCELLED WHILE TAKING CALL	0
COMMERCIAL FIRE ALARM	17
DEBRIS OR TREE IN ROADWAY	0
FIRE/HAZMAT/ALL CALL INCIDENT	8
FIRE/ALARM/HAZMAT/MED INCIDENT	11
FIRE/MEDICAL/RESCUE INCIDENT	290
MUTUAL AID REQ / STATION COVER	1
MEDICAL CRITICAL PT INCIDENT	0
MVA - UNKNOWN INJURIES	0
ACCIDENT (PIN IN)	6
SEND PD ONLY	0
STRUCTURE FIRE (AMA)	5
WATER RESCUE	0
MABAS/BOX ALARMS	1
TRASH / DUMPSTER	0
TEST CALL ONLY	0
ANY VEHICLE FIRE	4
TOTALS	343
Avg Call Handling Time: (Initial call to dispatch)	0:00:28
Avg Response Time: (Dispatched to "on scene")	0:06:20
Avg Response Time: Medical Calls	0:07:15



New Reporting Procedure

Dispatched Calls - Police



- Metro Dispatch provides quarterly reports to all of the agencies for whom they provide dispatch service.
- Pittsfield Township is due to receive the first set of reports at the end of March, 2018.
- In an effort to provide exceptional service, Metro Dispatch also conducts quarterly satisfaction surveys, regarding dispatch services, to the agencies' command staff and its' citizens.
- Police dispatch data will be provided to the Board of Trustees on a quarterly basis.



Questions or Comments?